

Omegafone Newsletter

The Best Value Phone Company In Ireland

Volume 1, Issue 1

Who are we

Omegafone Limited has been set up as a **limited profits** company. This means that any profit in excess of 2% of annual turnover will be refunded. The rationale in being a Limited Profits company as opposed to a Non-Profit company, is to have an incentive to grow the business, keep costs to a minimum, and ensure that the company runs on a fully commercial basis. We believe that this type of organisation can provide the best value for customers.

Omegafone is an Independent Telecoms Carrier Pre-Select (CPS) Reseller. The CPS services is where anyone with a fixed land line can select a carrier other than eircom to carry their calls. This service is Government regulated and monitored by ComReg, the communications authority.

As a reseller, Omegafone has no telecoms infrastructure of its own. We buy calls from existing networks at wholesale rates and resell to the end user.

The more customers we represent the better the wholesale rates we can negotiate, and as a **limited profits** company, these savings are passed on to the customer and not added to the company profits.

Being independent means that we can buy calls from several networks and route your calls over the network which best suits your needs, or where appropriate, over two or more different networks. We can also switch your calls from one network to another if your call pattern changes or if their pricing changes.

All of this may sound complicated but as a customer, you do not have to worry about this, we manage the whole process, you continue to use your phone as normal.

To become a customer you only need to sign an authorisation form. This form tells eircom to pass your calls to us and we take over from there. The whole process takes about 7 days.

Advantages to using Omegafone

Better prices:

- **Bulk Buying:** We buy wholesale in higher volumes than an end user and so can get better pricing.
- **Selective:** We can use multiple carriers, selecting the best value from each.
- **Fair:** We are a limited profits company so you know you will never pay more than 2% above cost.

Better Service:

- **Focus:** Because we have no infrastructure our sole focus is on price and service.
- **Flexible:** Because we can use multiple networks we always have options.
- **Competition:** Because we can move networks easily the networks need to be competitive on service as well as price.

Contact Us

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Price Highlights

Local & National 3.33

UK & USA 3.33

O2 & Vodafone 20.5

Australia, China, France & Japan 6.50

Russia & S. Africa 12.0

Prices are Cent per Minute and Include Vat at 21%

Home Plus

- Itemised Bills
- Free eMail accounts
- Free Web Home Page

Business Plus

- Online Bills, Search and Sort calls
- Free .com, .net or .Org domain
- Free web & email using your own, free domain.

Price Plan

With VAT @ 21%			
Bands	Day Cent per Min.	Evening Cent per Min.	Weekend Cent per Min.
Ireland	3.33	2.00	2.00
UK & USA	3.33	3.33	3.33
Region 3	6.50	6.50	6.50
Vodafone	20.50	18.15	14.52
O2	20.50	17.55	14.04
Meteor	26.00	17.30	16.94
Region 4	12.00	12.00	12.00
Region 5	29.00	29.00	29.00
Region 6	39.00	39.00	39.00
Region 7	89.00	89.00	89.00

Without VAT		
Day Cent per Min.	Evening Cent per Min.	Weekend Cent per Min.
2.75	1.65	1.65
2.75	2.75	2.75
5.37	5.37	5.37
16.94	15.00	12.00
16.94	14.50	11.60
21.49	14.30	14.00
9.92	9.92	9.92
23.97	23.97	23.97
32.23	32.23	32.23
73.55	73.55	73.55

All charges are shown as Cent per Minute and are billed per second with no minimum charge. Day rate applies 08:00 to 18:00 Monday to Friday, Weekend rates apply to all day Saturday and Sunday, Evening rate applies all other times. Calls to mobiles are charged by number dialled and not terminating network. Charges for ISDN Data calls may differ from those shown. Charges to International Mobiles and destinations not shown are available on enquiry. Terms and conditions Apply.

Region Listing

Region 1

All of Ireland including Northern Ireland.

Region 2

UK & USA (excluding Alaska & Hawaii)

Region 3

Australia, Austria, Azores, Belgium, Canada, China, Denmark, Finland, France, Germany, Greece, Hong Kong, Italy, Japan, Luxembourg, Malaysia, Netherlands, New Zealand, Norway, Portugal, San Marino, Singapore, Spain, Sweden, Switzerland, USA - Alaska, USA - Hawaii

Region 4

Andorra, Argentina, Brazil, Chatham Islands, Chile, Croatia, Cyprus South, Czech Republic, Estonia, Gibraltar, Hungary, Iceland, Israel, Korea South, Liechtenstein, Lithuania, Mexico, Monaco, Palestine, Peru, Poland, Puerto Rico, Russia, Slovakia, Slovenia, South Africa, Taiwan, Venezuela

Region 5

Algeria, Armenia, Bahamas, Bangladesh, Bermuda, Bolivia, Bosnia & Herz., British Virgin Islands, Brunei, Bulgaria, Cayman Islands, Colombia, Costa Rica, Cyprus North, Dominican Republic, Ecuador, El Salvador, Georgia, Guam, India, Indonesia, Jamaica, Kuwait, Latvia, Lebanon, Malta, Moldova, Northern Marianas, Panama, Philippines, Romania, Serbia, Thailand, Trinidad & Tobago, Turkey, Ukraine, Virgin Islands USA

Region 6

Albania, Angola, American Samoa, Anguilla, Antigua & Barbuda, Aruba, Azerbaijan, Bahrain, Barbados, Belarus, Benin, Botswana, Burkina Faso, Burundi, Central African Rep., Comoros, Congo, Dominica, Egypt, Faeroe Islands, French Guiana, Gabon, Ghana, Grenada, Guadeloupe, Guatemala, Guinea, Haiti, Iran, Ivory Coast, Jordan, Kazakhstan, Kyrgyzstan, Laos, Lesotho, Libya, Macao, Macedonia, Malawi, Martinique, Mongolia, Montserrat, Morocco, Mozambique, Namibia, Netherlands

Antilles, Nicaragua, Niger, Nigeria, Oman, Pakistan, Paraguay, Paraguay-Asuncion, Reunion, Rwanda, Saudi Arabia, Sri Lanka, St. Kitts & Nevis, St. Lucia, Swaziland, Tajikistan, Tunisia, Turkmenistan, Turks & Caicos Island, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Zambia, Zimbabwe

Region 7

Afghanistan, Antarctic Territories, Ascension Island, Belize, Bhutan, Cambodia, Cameroon, Cape Verde Island, Chad, Chile-Easter Island, Christmas Island, Cocos Island, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Polynesia, Gambia, Greenland, Guyana, Honduras, Iraq, Kenya, Kiribati, Korea North, Liberia, Madagascar, Maldives, Mali, Marshall Islands, Mauritania, Mauritius, Mayotte, Micronesia, Myanmar, Nepal, New Caledonia, Palau, Papua New Guinea, Qatar, Senegal, Seychelles, Sierra Leone, St. Helena, St. Pierre, Sudan, Suriname, Syria, Tanzania, Togo, Tonga, Vietnam, Western Samoa, Yemen, Zaire

If you can't find the country you are looking for please call or email us.

Detailed Itemised Bills

When you sign up with Omegafone you get free Itemised Bills, by post, email or on-line. You can customise your phone bills by naming phone numbers so that your bill details are personalised. E.g. Jo Bloggs Ltd. 015556701.

Your online bills can be search by Number, Duration and Cost. You can also sort calls by clicking on any heading.

Omegafone Call Information for Line 0415555500

Search By: Search For: Billing Period:

Itemised Call details for Line 0415555500

Totals	19 Calls			00:45:01		3.160
Date	Time	Destination	Called Number	Duration	Type	Charge
10/12/04	14:25	1515 Prem.Rate	1516755560	00:00:08	Other	0.950
10/12/04	14:37	Omegafone - Jo Bloggs	0415555554	00:01:57	Local	0.055
11/12/04	18:54	Vodafone Mobile	0876555521	00:00:47	National Mobile	0.095
14/12/04	12:10	Sweden-Stockholm	004684555503	00:00:31	International	0.030
14/12/04	12:10	Sweden-Mobile-Telia Mobitel	0046705655534	00:00:15	International Mobile	0.095
14/12/04	12:14	Omegafone	0415555501	00:13:40	Local	0.375
15/12/04	12:55	Dublin	0120555500	00:01:23	Local	0.040
16/12/04	09:17	Omegafone - Fiona Williams	0861755501	00:00:28	National Mobile	0.080
16/12/04	12:23	Drogheda	0419855558	00:02:15	Local	0.060
16/12/04	14:00	Omegafone - Fiona Williams	0861755501	00:00:14	National Mobile	0.040
18/12/04	15:23	Jon Smith	0719155562	00:02:36	Local	0.045
20/12/04	10:01	Omegafone - Jo Bloggs	0415555554	00:03:22	Local	0.095
20/12/04	11:42	Dublin	0149555534	00:03:33	Local	0.100
20/12/04	11:47	Vodafone Mobile	0877955578	00:01:06	National Mobile	0.185
20/12/04	16:06	Internet Fixed Cost	1890655571	00:01:07	Other	0.060
21/12/04	15:33	O2 Mobile	0863955506	00:03:45	National Mobile	0.635
22/12/04	10:51	Carrickmacross	0429355500	00:04:50	Local	0.135
30/12/04	16:04	Discount Computers	04892655520	00:01:30	Local	0.040
30/12/04	16:17	Jon Smith	0719155562	00:01:34	Local	0.045
	19 Calls			00:45:01		3.160

You can take a tour of our on-line demo by going to our website (<http://www.omegafone.com>) and clicking on the "Login" link on the bottom left of the screen.

This will take you to our secure login page where you can enter using the "billdemo" username and password.

Call details are updated monthly with your phone bill and are kept online for 3 months. For businesses with their own phone systems we can provide extension level detail, updated daily and can include incoming information.

If you need real-time information talk to us about an in-house call-logging solution. (041 980 1518)

Bill Summery

In addition to itemised call details Omegafone also supply a range call summary reports
 Totals by call type (Local, National, Mobile, etc.).
 Top 10 Calls: By Cost.
 Top 10 Calls: by Duration.
 Top 10 Numbers: by frequency
 Top 10 Numbers: by Cost.

Omegafone Call Information for Line 0415555500

Line Call Summary Billing Period: Jan 2005

Call Type	Count	Duration	Charge
Extended Local	3	00:03:21	0.090
Local	47	01:37:48	2.475
National Mobile	16	00:51:31	8.695
Other	1	00:01:45	0.000
Totals	67 Calls	02:34:25	11.260

Top 10 Calls: by Cost

Date	Time	Destination	Called Number	Duration	Call Type	Charge
20/01/05	13:02	Omegafone - Fiona Williams	0861755501	00:38:04	National Mobile	6.450
12/01/05	16:37	Omegafone - Fiona Williams	0861755501	00:04:01	National Mobile	0.680
31/01/05	10:27	Vodafone Mobile	0872855529	00:02:30	National Mobile	0.425
18/01/05	15:15	Omegafone	012455501	00:12:14	Local	0.335
14/01/05	18:44	Celbridge	016255535	00:18:40	Local	0.310
31/01/05	10:30	O2 Mobile	0862255535	00:01:37	National Mobile	0.275
05/01/05	09:38	O2 Mobile	0868555518	00:01:26	National Mobile	0.245
20/01/05	10:44	Omegafone	012455551	00:08:57	Local	0.245
28/01/05	16:40	Vodafone Mobile	0872855529	00:01:07	National Mobile	0.190
06/01/05	12:19	Dublin	017055505	00:04:37	Local	0.125

Top 10 Calls: by Duration

Date	Time	Destination	Called Number	Duration	Call Type	Charge
20/01/05	13:02	Omegafone - Fiona Williams	0861755501	00:38:04	National Mobile	6.450
14/01/05	18:44	Celbridge	016255535	00:18:40	Local	0.310
18/01/05	15:15	Omegafone	012455501	00:12:14	Local	0.335
20/01/05	10:44	Omegafone	012455551	00:08:57	Local	0.245
06/01/05	12:19	Dublin	017055505	00:04:37	Local	0.125
05/01/05	15:23	Dublin	017055500	00:04:11	Local	0.115
25/01/05	16:17	Omegafone	012455501	00:04:05	Local	0.110
12/01/05	16:37	Omegafone - Fiona Williams	0861755501	00:04:01	National Mobile	0.680
05/01/05	14:45	Dublin	016055507	00:03:56	Local	0.110
12/01/05	13:31	Dublin	018455580	00:03:27	Local	0.095

Top 10 Numbers: By Frequency

Called Number	Count	Duration	Charge
0861755501	7	00:43:20	7.345
012455528	5	00:03:25	0.095
017055500	3	00:09:13	0.255
0872755571	3	00:01:12	0.165
018455580	3	00:05:36	0.140
012455521	3	00:03:53	0.110
00442892655520	3	00:03:21	0.090
0872855529	2	00:03:37	0.615
012455501	2	00:16:19	0.445
012455551	2	00:09:19	0.255

Top 10 Numbers: By Cost

Called Number	Count	Duration	Charge
0861755501	7	00:43:20	7.345
0872855529	2	00:03:37	0.615
012455501	2	00:16:19	0.445
016255535	1	00:18:40	0.310
0862255535	1	00:01:37	0.275
017055500	3	00:09:13	0.255
012455551	2	00:09:19	0.255
0868555518	1	00:01:26	0.245
0872755571	3	00:01:12	0.165
018455580	3	00:05:36	0.140

Customers with more than 1 line will receive a set for reports for each line and another set covering all lines.